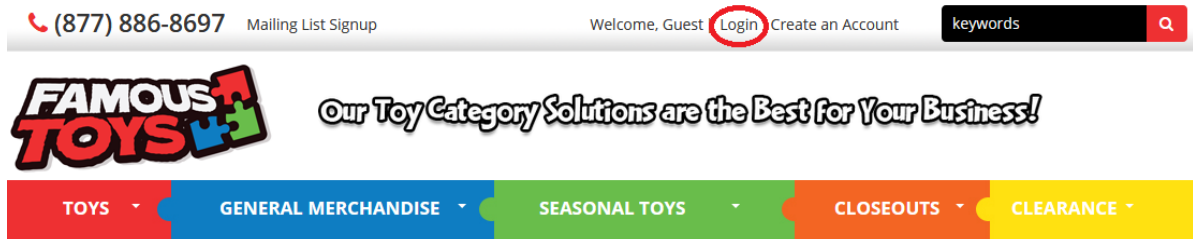


How to Troubleshoot Login Problems

1. Navigate to www.cmsfamoustoys.ca
2. Click on "Login" on the top right corner of the home page:



3. Enter your username and password in the login box.

Login to our site, or use the links on this page to create an account or retrieve your password.

The screenshot shows a login form titled "Login" in a grey header. Below the header, there are two input fields: "Username:" and "Password:". Below the password field is a checkbox labeled "Keep me logged in". At the bottom of the form is an orange "Login" button.

4. If you cannot remember your name or password use the appropriate link to reset it.

Login to our site, or use the links on this page to create an account or retrieve your password.

The screenshot shows the same login form as before, but with an error message. A red banner at the top of the form area contains a warning icon and the text "Invalid Login". The "Username:" field now contains the text "tutorial". The "Password:" field is filled with dots. The "Keep me logged in" checkbox and the "Login" button are still present.

[Forgot your password?](#)
[Forgot your username?](#)
[Create an Account](#)

5. If you have forgotten your password you will be prompted to enter you username.

Enter Username:


6. If you have forgotten your username you will need to enter the email address you used when creating you account. Make sure you check the “I’m not a Robot” box.

Forgot Username

Your username will be mailed to the email address you provide.

Enter Your Email Address:

☐ I'm not a robot


reCAPTCHA
[Privacy](#) - [Terms](#)

7. In both cases you will receive an email with a new password or telling you your username.

Username Reminder

At your request, we have sent you this email to remind you of your username on our site.

Your username is: Tutorial

[Click here to log in.](#)

Your password has been reset

Your new password is: ~~new123456~~

[Click here to go to the login page](#)

— The CMS FamousToys Team.